



Exclusively HBCU Fundraiser

Frequently Asked Questions

Thank you for supporting Wiley University through our Exclusively HBCU partnership! Below are answers to common questions about ordering, payments, and shipping.

How long does the sale last?

March 3, 2026! Our fundraiser runs for a limited time only, so don't miss your opportunity to support Wiley University and get amazing merchandise.

Can I order different sizes in my box?

Yes! You can mix and match sizes when ordering your bundle box. This makes it perfect for purchasing gifts or sharing with friends and family.

Can I swap out items in the box?

Our boxes are pre-curated to provide the best value! If you'd like to customize your order, please check out our **à la carte items** where you can select individual pieces.

How will I be notified of my shipping details?

Sign up for text message and email notifications at checkout! You'll receive real-time updates about your order status and tracking information sent directly to your preferred contact method.

When will I receive my items?

Delivery times vary depending on your location. You will receive an estimated delivery date via email or text message after your order has been processed. Keep an eye on your notifications!

I don't have the money to buy right now. What are my options?



No problem! You can use **Klarna or Afterpay** to split your purchase into easy payment installments. Support Wiley University now and pay over time!

How do I track my order?

All tracking details and correspondence will be sent to your preferred communication method (email or text message). Make sure to check both your inbox and spam folder for updates.

Can I break my purchase into multiple payments?

Absolutely! Choose **Klarna or Afterpay** at checkout to split your total into manageable installments. It's a budget-friendly way to support Wiley University!

Can I cancel my purchase or change my mind?

ALL ORDERS ARE FINAL. Bosses don't cancel payments! Please double-check your cart and shipping information before completing your purchase.

IMPORTANT: Double-check your shipping address!

Make sure your shipping address is 100% correct, including apartment or suite numbers. Incorrect addresses may result in delivery delays or lost packages.

What if I entered my address incorrectly?

If you notice a mistake in your shipping address, please email info@exclusivelyhbcu.com as soon as possible. The sooner you reach out, the better chance we have of correcting it before your order ships!

Thank You for Supporting Wiley University!

For additional questions, please contact: info@exclusivelyhbcu.com